

## Working in the Emergency Services with GCSEs

Jobs available with the emergency services for people with GCSEs

or equivalent are mainly in administration, supporting the operational staff.

You could be entering data into computer systems.

Or you could do a job where you are dealing with the public, by phone



### Example jobs



#### Emergency call handler

Taking calls to emergency services, logging details, referring the calls on.

#### Non-emergency call handler

Taking calls on an emergency services helpline (non-999).

#### Enquiry officer

Dealing with public callers to police stations.

#### Police community support officer (PCSO)

Supporting police patrolling areas and events, dealing with antisocial behaviour.

#### Coastguard watch assistant

Taking calls about emergency situations, alerting other services.

## Working in the Emergency Services with a degree

Highly trained specialists support the work of the police, fire and ambulance services.

You don't always need a degree, but you do need a high level of knowledge and experience.

Some jobs are with private companies that carry out work on behalf of the police



