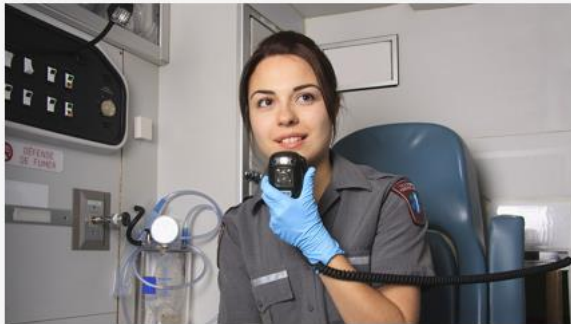


# Careers in the Public Services and Security Sector

In public services and security you could work at a desk in an office or in an active outdoor job.

Civil service (central government) and local authorities run the services we rely on such as education, roads and benefits. The armed forces include the British Army, Royal Navy (and Royal Marines) and RAF. Emergency services are there when we need the police, ambulances, fire and rescue, coastguards and lifeboats. The prison service looks after people serving sentences in prison. The security industry keeps buildings and people safe



## Skills and qualities needed

- Comfortable with danger
- Stays calm in difficult situations
- Able to assess a situation
- Advanced communication skills
- Making decisions under pressure

# Working in the emergency services

These jobs involve responding to unexpected situations.

The fire and rescue services respond to floods as well as fires. The police deal with crime and paramedics deal with medical emergencies. Royal National Lifeboat Institution (RNLI) and HM Coastguard respond to incidents at sea, while mountain rescue deals with emergencies in remote, mountainous areas.

Some of the work aims to prevent emergencies, for example by reducing fire risks and antisocial behaviour. Many RNLI crew members and mountain rescue team members work as (highly trained) volunteers

## **Working in the Civil Service**

Many jobs in this area are in administration or customer services, dealing with the general public either face to face or in a call centre.

Other jobs are IT-based or practical and some are outdoors. For example, you could work with homeless people in a hostel, with visitors to a library or museum, or be assessing benefits. You could start with an apprenticeship; these are most commonly available in customer service and business administration